



LIMITED WARRANTY 4-PRO SERIES

SHELL STRUCTURE-20 YEAR WARRANTY

20

Dominion Spas warrants its spas to be structurally sound and capable of holding water only, and against loss of water through the fiberglass laminate of the spa shell caused by defects in materials and/or workmanship for a period of TWENTY YEARS from the original date of purchase, as long as the spa is owned by the original purchaser. Upon inspection, Dominion Spas may, at its option, choose to return the spa to the factory for repair or shell replacement. If a return to the factory is required, removal/return of the defective spa to the factory and delivery/re-installation of the replacement spa will be the responsibility of the spa owner.

3

SURFACE FINISH-3 YEAR WARRANTY

Dominion Spas warrants the interior surface finish of its spas to be free from blistering and cracking due to defects in the acrylic surface material for a period of THREE YEARS from the original date of purchase, as long as the spa is owned by the original purchaser. This surface finish warranty does not apply to discoloration or fading. Further, this Limited Warranty does not apply if a failure is caused by or contributed to by any of the following: improper installation, improper use of chemicals, improper introduction of foreign substances into the water, etc. and/or failure to adequately protect the surface from exposure to the sun/elements and extreme temperatures. In the event of a defect, the acrylic surface repair is further limited to only the defective portion of the surface and the repair is not guaranteed against discoloration or fading. The acrylic surface is a finish and is not part of the fiberglass structure. If a return to the factory is required, removal/return of the defective spa to the factory and delivery/re- installation of the replacement spa will be the responsibility of the spa owner.

4

COMPONENT-4 YEAR WARRANTY

Dominion Spas warrants the electrical equipment components - specifically the control system (pack and topside), pumps, heaters, and air blowers against malfunction/or defects in materials and/or workmanship for a period of FOUR YEARS from the original date of purchase, to the original owner only. Years three (3) and four (4) will be prorated to 50% of replacement cost of components and labor. This Limited Warranty does not apply if the failure is caused by or contributed to by any of the following: improper wiring, use of extension cords, improper alterations or modifications, or failure to plug into isolated service, as indicated by the manufacturer's specifications. Further, this Limited Warranty follows the guidelines of the original equipment manufacturers. The labor coverage is an extended warranty program maintained by Dominion Spas on your behalf. Your dealer or authorized repair facility has details and procedures for submitting warranty claims.

4

PLUMBING-4 YEAR WARRANTY

Dominion Spas warrants all plumbing parts to be free from defects in material and/or workmanship for a period of FOUR YEARS from the original date of purchase, as long as the spa is owned by the original purchaser. Further, this Limited Warranty specifically covers leaks from the wall fittings, jet fittings, internal plumbing, internal glue joints, freeze drains and all bonded parts, including the filter compartment and light lens. Years three (3) and four (4) will be prorated to 50% of replacement cost of components and labor.

1

OTHER- 1 YEAR WARRANTY

Dominion Spa COVERS carry a ONE (1) year warranty. Covers are warrantied against defects in workmanship and material. Cover guarantee does not apply to cracking or breaking of the inner foam cores. In addition, the ancillary electrical systems and mechanical components are warrantied against malfunction due to defects in workmanship and materials for a period of ONE YEAR from the original purchase date. Ancillary electrical systems include audio unit, audio remote, power supply, speakers, optional equipment, ozone purification systems, LED control units and lighting systems. Mechanical components include water diverters, air controls, and jets. Jet damage caused by chemical extremes and/or chemical imbalances in the water are not covered under this warranty. Replaceable service items (light bulbs, fuses, pillows, etc.) are not covered under this warranty, but are warrantied to be free from defects in materials and/or workmanship at the time of delivery to the original purchaser. No labor warranty on jet internal replacement.



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Performance / General

In the event of any defect covered by this Limited Warranty, Dominion Spas or its authorized agent will correct such defect to the terms and conditions contained in this Limited Warranty. There will be a reasonable trip charge, for services performed after the initial delivery. The homeowner is responsible for providing full access to all areas of the spa for warranty service. If Dominion Spas determines that a field repair of the covered defect is not feasible, we reserve the right to return the spa to the factory, for repair or replacement with a spa equal in value to the original purchase price of the defective spa. If a return to the factory is required, removal/return of the defective spa and delivery/re-installation of the replacement spa will be the responsibility of the spa owner. The replacement spa warranty will be equal to the balance, if any, remaining on the original spa. The spa owner accepts liability for repair work performed by anyone other than a designated Dominion Spas, Inc. representative. To obtain service, notify your authorized Dominion Spas dealer as soon as possible and use all reasonable means to protect the spa from further damage.

Condition

Dominion Spas warrants products manufactured and sold by them against defects in material and/or workmanship under normal usage and care for the periods stated from the date of the original purchase. This Limited Warranty shall extend only to the original retail purchaser and is not assignable to any other person. A valid, completed warranty registration card must be submitted to Dominion Spas within 30 days of delivery. For application of the product warranty, return any defective parts to the original source of supply. Seller's obligation under the aforesaid warranty is expressly limited to repairing or replacing, at Dominion Spas' option, such products or parts thereof which are returned to Dominion Spas once full payment of the owner's portion of the warranty cost has been received by Dominion Spas.

Exclusions

This Limited Warranty becomes void if the spa is damaged by ground movements, accident, negligence, civil disturbance, Acts of God; if it has been subjected to alteration, neglect, misuse or abuse; if it has been installed and/or used in a commercial application; if any repairs have been attempted by anyone other than Dominion Spas or its authorized agent; or by other causes beyond the control of Dominion Spas. Neglect, misuse and abuse include any installation, operation or maintenance of the spa other than in accordance with the owner's manual. Jet damage caused by improper water chemistry will not be covered. Damage resulting from failure to properly winterize the spa prior to freezing weather, or failure to properly winterize the spa after a component failure, is not covered under this Limited Warranty. This Limited Warranty does not provide coverage for the insulating cover or any item attached to or installed on the spa AFTER the date of manufacture.

Disclaimer

Dominion Spas representatives are not agents of Dominion Spas, and no agent, dealer, representative, salesperson or other person is authorized to change, modify, expand or extend this Limited Warranty or anything contained herein or to bind Dominion Spas in any other manner. Under no circumstances shall Dominion Spas or any of its authorized representatives be held liable for injury or damage to any person or property for any claims, regardless of the manner in which such claims arise. Terms and conditions of this warranty supersede all previously published information.

Legal Rights

You may also have other rights, which may vary from province to province, in addition to the specific rights given to you here under.

PLEASE READ THIS LIMITED WARRANTY CAREFULLY TO KNOW YOUR RIGHTS AND YOUR WARRANTY EXPECTATIONS AND LIMITATIONS.